CHANDAN RAJ

Senior Test Manager

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# Summary of Experience

**17 Years** of total IT experience in Project Management, Stakeholder Management, Vendor

Management, Business Analysis, Manual / Automation Testing including Test Management,

Test Planning, Test Case Preparation, Review & Execution. **12 Years** of domain expertise in **Credit/Prepaid Card** Domain.

Headed the Testing COE initiative at organization level. Take care of Time Management and Resource planning for the ongoing projects. Test Management activities and coordination for multiple agile teams. Status Reporting and Risks Analysis reporting.

Worked on various TSYS products for large banking client i.e. BOA, Truist, TD Bank, RBSG, BOI, Deutsche Bank, etc.

Working knowledge of Selenium Automation framework with Cucumber Framework. Good exposure in API Automation through Postman/RestAssured/SoapUI. Have good understanding of the Software Development Life Cycle and Software Testing Life Cycle (Agile and Flex).

# Responsibilities

Technical Skills: Requirement Understanding and Analysis, Test Plan Creation, Test Case Creation, Test Data Creation, Test Executions, Defect Reporting, Test Result Creation, Reviews and Walkthroughs, Scrum Team Management, Agile Dashboard Management, Backlog Grooming, Defect Triage Meeting, Hiring Management, Training New team members.

Project Mgmt Skills: Test Project Planning and Execution, Team Management, Stakeholder Management, Onsite offshore Model. Excellent leadership, communication and interpersonal skills.

Certifications:

SAFe DevOps Professional, SAFe Product Owner Product Manager, AIGPE Lean Six Sigma

## Skills & Abilities

Java, Python, Selenium, Putty, SOAP Sonar, SOAP UI, Confluence, Bamboo, Git, GitHub, GitLab, mRemoteNG, Voiyager, Eclipse, Cucumber Framework, VMWare, SonarQube, Fortify, Jenkins, Maven, TestNG, Eclipse, Postman, RestAssured, R Studio, PyCharm, Docker, Kubernetes, Argo

## Employers

* TSYS Card Tech International Limited Noida (Jul 2019 – till date) – Senior Manager Application Development
* Idemia (Smart Chip Private Limited), Noida (Jan 2018 – Jul 2019) – Test Manager
* TSYS Card Tech International Limited, Noida (Feb 2010 – Dec 2017) – Test Specialist
* Xavient Technologies, Noida (Oct 2009 – Jan 2010) – Software Test Engineer
* Keane India Limited, (Now NTT DATA) Gurgaon (Oct 2005 – Oct 2009) – Software Test Engineer

## Experience

**TSYS Card Tech International Limited – Senior Manager Application Development:**

* Handling a team of 50 SDETs and Technical BAs.
* Work on New Client Onboarding / BAU Clients as part of regular deliveries.
* Identify the scope of testing in the Sprint and guide the team members to accomplish Sprint goals.
* Review the test execution in the sprint.
* Responsible for defect free QA deliveries for the clients.
* Manage various QA environments to make sure they are ready for execution.
* Involved in improvements required in the current Automation framework to draw maximum output.
* Resolve Technical and Process related challenges faced by the team.
* Be part of the Agile ceremonies in the team (Backlog Grooming, Scrum
* Planning, Daily Standup, Retrospective, DEMO, Story Workshop).
* Regularly do the capacity planning for the team and update key stakeholders.
* Take care of the hiring needs of the team.
* Implement best automation practices which helps improve the overall turnaround time of test validations.
* Managing 40+ third party contractors deployed on various Testing projects.

**Idemia (Smart Chip Private Limited) – Test Manager:**

* Test Delivery management for multiple projects.
* Keeping track of progress of assigned projects till the closure of the projects.
* Keeping track of utilization of team members and assign them tasks accordingly.

**TSYS Card Tech International Limited, Noida – Test Specialist:**

* Understanding the requirements by going through the User Stories,
* Specification Document and Technical Documents.
* Review the test cases and test execution and conducting Ad hoc testing.
* Smoke Testing, Sanity Testing, Browser Compatibility Testing, Regression
* Testing, Integration Testing, and GUI testing.
* Part of Organization's SME Group. Participated in many Process Improvement Initiatives.
* Derive Root Cause Analysis for the defects.

**Keane India Limited – Software Test Engineer:**

* Provide the Estimation at the beginning of module.
* Creation of black-box test cases using test case preparation techniques.
* Performance testing of the Application and the database server using LoadRunner.
* Highlight issues to Quality Control using Mercury Quality Centre & KADET and track these to closure.
* Preparation of different status summary reports.
* Causal Analysis and Resolution.

**Educational Details:**

* Bachelor Of Technology in Computer Science & Engineering – 2004
* Class 12th from Uttar Pradesh Board– 1999
* Class 10th from Uttar Pradesh Board – 1997

**Personal Details:**

* DOB – 11/11/1982
* Gender – Male
* Nationality – Indian
* Languages Known – English, Hindi